Invention: METHOD, SYSTEM, AND STORAGE MEDIUM FOR PROVIDING AUTOMATED CALL ACKNOWLEDGMENT SERVICES I hereby certify that this Preliminary Amendment (8 pages), Amendment Transmittal (Identify type of correspondence) Is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. 703-872-9306)	CERTIFICATE OF T Applicant(s): Robert Koc	Docket No. BLL-0106(030196)		
I hereby certify that this Preliminary Amendment (8 pages), Amendment Transmittal (Identify type of correspondence) Is being facesimile transmitted to the United States Patent and Trademark Office (Fax. No. 703-872-9306 On December 2, 2004 (Date) Sandy Yopp (Typed or Printed Name of Petron Signing Certificate) Signature) Note: Each paper must bave its own certificate of mailing.				Group Art Unit 2644
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AMENDMENT TRANSMITTAL LETTER (L. Applicant(s): Robert Koch				ntity)		Docket No. BLL-0106(030196)			
Application No. Filing Date 10/666,512 September 18, 2003		Examiner NYA			No.	Group Art Ur 2644	it Confirmation No. 9183		
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	Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.								
		CLAIMS AS AM	ENDED						
	CLAIMS REMAINING	HIGHEST #		R EXTRA		RATE	ADDITIONAL		
TOTAL CLAIMS	AFTER AMENDMENT	PREV. PAID FOR	CLAIMS	PRESENT	x	\$18.00	FEE		
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Multiple Dependen	t Claims (check if appl					Ψ00.00	\$0.00		
				FEE FOR THIS AMENDMENT \$54.00					
 No additional fee is required for amendment. Please charge Deposit Account No. 06-1130 in the amount of \$54.00 A check in the amount of to cover the filing fee is enclosed. The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account Any additional filing fees required under 37 C.F.R. 1.16. Any patent application processing fees under 37 CFR 1.17. Payment by credit card. Form PTO-2038. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. 									
Marisa J. Dubuc Registration No. 46,673 Cantor Colbura, LLP 55 Griffin Road South Bloomfield, CT 06002 (860) 286-2929 phone (860) 286-0115 facsimile Dated: December 2, 2004 I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on (Date)									
co;			Signature of Person Mailing Correspondence Typed or Printed Name of Person Mailing Correspondence						

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: ROBERT KOCH) Group Art Unit: SERIAL NUMBER: 10/666,512 2644 FILED: September 18, 2003) Examiner: NYA FOR: METHOD, SYSTEM, AND STORAGE MEDIUM FOR PROVIDING) Confirmation No AUTOMATED CALL ACKNOWLEDG-9183 MENT SERVICES

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

Prior to examination of the present application, please amend the application as follows: